

5277
[REDACTED] Farrier Services

[REDACTED]
4 November 2023

To Whom It May Concern

c/o Audra Squellati

255 Leroy Lane, Hartford, KY 42347

Re: Audra Squellati, horses, farrier services

To Whom It May Concern,

Audra Squellati has been a customer for farrier services (equine hoof care) since Spring, 2021. The service cycle schedule is a five week rotation. She has consistently kept her appointments in each cycle. She has all of her horses done at each appointment. They have improved since services began to the point of being able to receive maintenance level services consistently; which is the goal with farrier care, rather than needing higher levels of services regularly due to lacking basic upkeep of hooves.

Also, we have both noted, she regularly makes improvements on her property to better provide for her horses well-being. This is in addition to observing basic maintenance care we've both seen such as feeding, watering, grooming, vet care, etc. She asks questions about their hoof care, including safety for everyone and the horses at appointments and the grounds her horses have access to. She acts on suggestions given for both simple and involved changes that can benefit her animals. She is also often joined by family members at her appointments to continue understanding what is happening with the care of each horse's hooves.

She has provided good updates for any changes she has noted. This includes how each horse has been doing between appointments, any concerns, and information from her veterinarian about anything going on with her horses that the vet has noted at check-ups and other appointments. She also has made phone calls, sent texts and sent pictures when she has had questions or concerns between appointments.

Her most recent appointment was cancelled due to the horses being removed from her property/custody. We are hopeful that she will have them returned promptly and look forward to getting her back on our schedule as soon as possible. Particularly, at this transition time of autumn into winter, it is important for all her horses to receive their regular farrier care to ensure they are able to remain in the best condition possible throughout the coming season.

Thank you for your time. We hope this information is helpful in resolving this matter promptly.

Sincerely,
[REDACTED]

[REDACTED]
enclosed: Squellati invoices/receipts for farrier services for 24 appointments.

(Please note, this may be incomplete. We've done our best to pull what invoices we could as promptly as possible.)
[REDACTED]